



COVID-19 Contact Center Support

ethosIQ is a veteran owned small business with a big heart.

In times like these the need for information and support is critical. We are here to help bridge that gap and serve our communities in crisis.

HOW IT WORKS

We are working with our current clients to offset the impact of having to furlough their workforce. These agents are already set-up and trained to manage the call center environment. We can deliver cutting edge technology to aggregate data from disparate data sources, converting data into desired formats and pushing the data forward in any required format. This reformatted data makes it easy to track and report, increasing the value of each dollar spent.

BENEFITS

-  **Staffing**
Experienced, US Based, Level 1 Help Desk Support Agents and Leadership
-  **No New Infrastructure Required**
We can offer our contact center delivery mechanism with existing equipment
-  **Timely**
Upon agreement we can deploy within 72 hours
-  **Real-Time Reporting**
This solution can save time, money, and allow for monitoring and improving efficiency for both on-premise and outsourced agents

ethosIQ has been awarded a Multiple Award Schedule Contract with GSA



We care and are here to help please reach out to us at:

COVIDresponse@ethosIQ.com